

A Smooth **Cloud On-premise to public Cloud migration** and thereafter provide Managed services



The Client

India's only 'full service' cash management company, providing a range of ATM management services for the customers.



Company needs

To manage operational cost and bring in scalability of infrastructure needed by the business team.

Our Solution

We helped to migrate existing workloads from on-premise to public cloud by incorporating the best tech methods and skilled resources.



Benefits Delivered

The cash management company could maintain a SLAs above 99.9% Migration of on-premise workloads to cloud infrastructure has proven beneficial in terms of cost reduction, scalability, optimised performance and regulatory compliance.



Our client is the country's 'full service' cash management company, providing a range of ATM management services for the customers, starting from ATM site selection to currency forecasting and reconciliation to cash replenishment services – enabling to optimise the cash in circulation and minimise the downtime of the ATM network. With over 900 vans and a team of over 5000 we are able to deliver efficient cash management services to our customers.

CHALLENGES



When we took up this project, the challenge ahead was to handle everything seamlessly while managing the operational expenses, and bring in scalability of infrastructure, which was of paramount need of the businesses.

Our client is a prominent player in the cash management sector. Handling the processes was challenging enough and therefore, we were assigned the responsibility. The challenges ahead were quite crucial:

- Create a comprehensive migration strategy to rationalise and optimise all workloads.
- Be responsible for minimal manual intervention required in activities like shipping or rebuilding workloads.
- Be in control of downtime and availability requirements.
- Ensure hassle-free go-live through end-to-end testing across various parameters – load, performance, integration and user acceptance testing.

Client **Expectations**

The client had certain expectations, when they outsourced us. They wanted:

- Agility
- SLA and Uptimes
- Expertise for Migration of production setups.
- Accurate and on time MIS