

## Students Records Management



This case study is for a Public Charitable Trust registered under the Society's Registration Act and Bombay Public Trust Act & is a big educational institution imparting high-level education to more than 35,000 students per year.

#### Problem Statement

- 1. College administration was finding it difficult to manage student's admission documents in their existing software.
- 2. The Institute consists group of college's and they were unable to keep a track of all the college's under the umbrella institution.
- 3. The existing software made it difficult for the college employees / faculties to find particular document. The search provided wasn't user friendly neither enough.
- 4. The admission forms were not segregated properly at the time of scanning & uploading in the system.
- 5. Faculties / Employees were also looking at OCR facility which wasn't available in the existing system.



# Our Approach

Writer's DMS team approached the Directors and other stakeholders of the college to understand their problem related to their student's admission documents.

- 1. Assessed the existing software and focused on the pain areas like; Global Search, Bucketing of the documents, OCR facility, etc.
- 2. Based on the above mentioned pain areas, Writer's team provided them with a robust solution for their student's admission documents of entire umbrella institution.

#### Solution Provided

- 1. Writer's InfoDocs® solution was configured as per the institute's requirement.
- 2. We worked out a solution using data points available on the admission forms.
- 3. Ensured that there is no change in the way Institute has been functioning. This helped in gaining customer's trust and confidence.

### Success Story

- 1. Huge time saving in day to day activities like:
  - a. Searching Admission forms using Global search engine. This activity is now totally eliminated as documents are available with single keyword.
  - b. OCR facility enabled to search a single keyword in the set of documents.
- 2. This renowned Institution has 23 colleges in total and it is very important for them to find the right data at the right time within no time.
- 3. The admission forms with proper segregations made their search easy.